

SUPPORT SOHO EMAIL FIREWALL

Virus Protection and Spam Management

Highlights

- ✓ Stops virus threats with 7 unique antivirus engines
- ✓ Traps over 99.9% of spam before it clogs up your mail box or wireless device
- ✓ Simple and time efficient access – manage quarantine through four convenient interfaces
- ✓ Spam management can be delegated to a central administrator via the customer center
- ✓ Wireless access to ensure you'll never miss an important email when out of the office

Stop threats before they reach your company

SUPPORT SOHO's Email Firewall is a security solution that eliminates virus threats and spam before they can reach your company. Our Email Firewall makes your company's email service completely invisible to hackers and spammers. Viruses can't infect your network, spam doesn't waste your hard drive space or bandwidth, and your mail server is hidden from directory harvest, dictionary and denial of service attacks.

7 unique antivirus engines protect your organization

Unlike most suppliers, we don't rely on one antivirus solution to protect our clients; we layer seven different commercial antivirus solutions from around the globe. This means seven unique antivirus signatures will screen every email to ensure it is threat free. Using global vendors gives us the most complete virus protection; as vendors are researching and finding new virus activity in their local time zones our system is updated. In addition, our system provides a "best in breed" solution that screens for viruses using varied techniques.

Reduce the burden of dealing with Spam

According to a March 2006 study by the market research firm Radicati Group, 70% of the worldwide email traffic is spam. This massive amount of unwanted email has serious cost implications to your business, increasing your storage and bandwidth costs as well as the productivity loss associated with employees processing the spam. Our integrated Email Firewall solution reduces unwanted spam costs and makes your staff more efficient by freeing them to work on your business rather than spam.

Effective

SUPPORT SOHO's Email Firewall traps 99.9% of spam before it reaches your inbox or wireless device. The solution is one of the most advanced in the industry and fully integrated with Hosted Exchange. Access through the Customer Centre allows full management of all spam filters, whitelists/blacklists and customer configurations. The service uses a multi-layered approach with a sophisticated, heuristic rule-based system of thousands of mail filters.

Simple

There are four simple and easy ways to manage your spam with the flexibility to set rules globally or individually, however your organization requires. These easy options include a summary email, through your email client, you're your mobility device or lastly through the Customer Centre. Further details below:

For more information contact a SUPPORT SOHO INC. sales rep at soho@supportsoho.com or

(416-322-2878)



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- **Summary Email** – You can configure a proactive email to provide you with quarantine summary information at a frequency of your choice. From the email you can simply review the list and click a button to release and white list any important email.
- **Outlook client** – As an option, you can access your quarantine email as an additional folder within your email client. You can quickly view contents at your convenience.
- **Wireless Device** – Think that you are missing something important on the road? Simply email checkspam@thinoffice.com with the sender information in the subject line. Any related mail will be released directly from your wireless device
- **Customer Centre** – Users may log directly into the Customer Centre and access the quarantine, or delegate the responsibility, through the same common interface in our integrated solution.

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