

SUPPORT SOHO Infrastructure

Highlights

- ✓ The email reliability of a large enterprise
- ✓ Built for performance with geographically dispersed and redundant front end systems
- ✓ Uptime assured with our state-of-the-art environment
- ✓ 24x7 monitoring ensures the infrastructure is running error free
- ✓ Daily maintenance by Microsoft Gold Certified staff ensures systems are at peak performance
- ✓ Rest a little easier knowing that your data is backed up to tape every night, just in case
- ✓ Infrastructure is housed in one of the most sophisticated data centres on the market

Get the email reliability of a large enterprise with Support Soho

We know what it takes to run an Exchange environment, with over 17 years in the email business and thousands of users actively on the system, we have the experience to run a highly reliable email platform. Our infrastructure is second to none, designed to minimize risk and ensure our clients are protected from down time.

Front end component level and geographic redundancy

Multiple front-end load balancing servers for Email Firewall, Exchange and mobility services located in geographically diverse datacenters. This architecture ensures the service runs optimally at all times and mitigates the risk involved in having a single device failure.

Back end redundancy ensures email is highly available

Our commitment to creating a state-of-the-art exchange environment is again demonstrated with our use of clustered back end servers, multiple fiber channel switches and controllers that connect to our SAN environment. This architecture takes away the risk of having any one point of failure in the the back end of our infrastructure.

Proactive monitoring

We don't wait for problems to arise; our Microsoft Gold Certified Network Operations Centre are monitoring the infrastructure 24x7 to identify any potential problems and correct them before your email service is affected.

Maintenance

Our Microsoft Gold Certified Network Operations Centre performs daily maintenance and necessary patch updates on the email environment to ensure it is secure and running at peak performance.

Tape back up and storage We back up your email and public folder data to tape every night and send it to offsite storage facility for 28 days. In the event there is a need to restore your data, we have you covered.

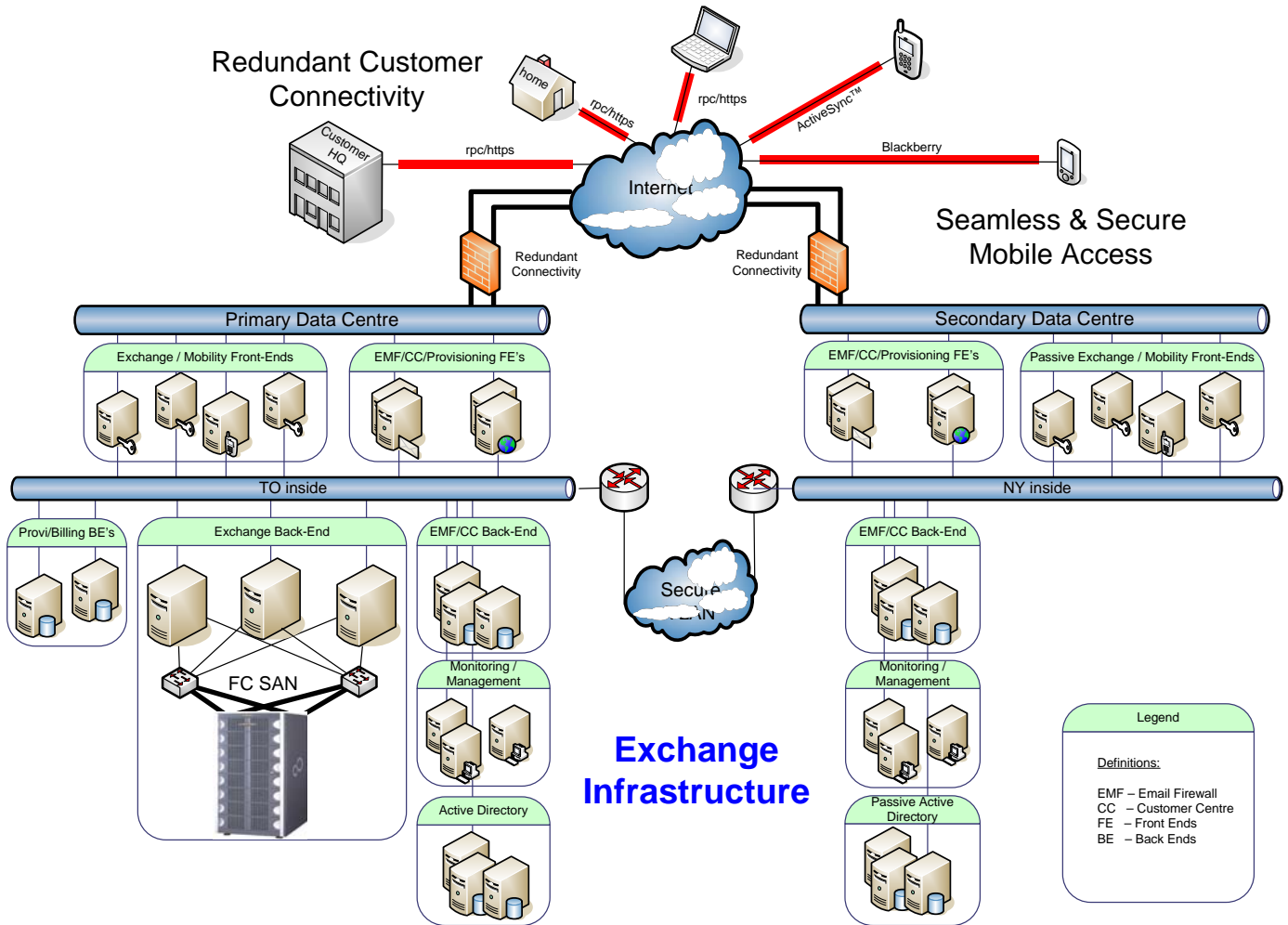
Data Centre

We house our infrastructure in Tier 4 data centres; these are the most sophisticated data centers on the market with no more than .4 hours downtime per year. These centers have redundant systems for power and cooling, backup generators and enough fuel to run for several days.

For more information contact a Support Soho sales rep at soho@supportsoho.com (416-322-2878)



SUPPORT SOHO Infrastructure



For more information contact a Support Soho sales rep at soho@supportsoho.com (416-322-2878)